



Commonwealth of Kentucky  
Governor's Office

Andy Beshear  
Governor

**Kentucky Communications Network Authority**  
500 Mero Street, Suite 1 – 1NC  
Frankfort, KY 40601  
(502) 782-9549

Stewart Douglas Hendrix  
Executive Director

April 10, 2025

**SENT VIA CERTIFIED U.S. MAIL**

Quad State Internet LLC

Principal Place of Business:  
1212 Helen Street  
Paducah, KY 42001

C/O Preston Louis Ursini, Registered Agent  
1212 Helen Street  
Paducah, KY 42001

***RE: Notice of Termination of OpenFiber Kentucky Co., LLC (d/b/a Accelecom) and Notice of Forthcoming Disconnection of Services***

To Whom It May Concern –

In 2015, the Commonwealth of Kentucky ranked nearly last in broadband nationally. To address this critical gap, the Commonwealth began construction of the KentuckyWired network, a statewide open-access broadband network. The Kentucky Communications Network Authority (“KCNA”) is the state agency with the statutory authority to oversee the network, its contracts, and contractors.

Beginning in 2017, the Commonwealth contracted with OpenFiber Kentucky Co., LLC (d/b/a Accelecom) to facilitate open access to a portion of the KentuckyWired network with the aim to expand broadband access to the citizens of the Commonwealth, to encourage job growth and development within the Commonwealth, and to reach areas within the Commonwealth that do not otherwise have access to high-speed Internet.

On January 22, 2025, the Commonwealth terminated its contract with Accelecom and Accelecom’s rights to use the KentuckyWired network because these goals have not been met. KCNA did not reach this decision lightly, and we are now taking steps to inform the customers Accelecom has told us it has connected to an Accelecom last-mile network that connects to and uses part of the KentuckyWired network. KCNA issues this notice pursuant to an Order issued by the Franklin Circuit Court in Case Nos. 23-CI-01049 and 24-CI-00333. We have very limited information about what, if any, services Accelecom provides to you. We have asked for more information from Accelecom, but they have not provided it to us. We hope that this letter and notice provides an

opportunity for you to share this information to aid in any transition that is needed as a result of the termination of Accelcom's rights to use the KentuckyWired network. It would assist KCNA and its operations company, KentuckyWired Operations Company, Inc. (the "Operations Company") if you contacted us to provide a copy of your current service agreement with Accelecom, and any other known details of the services you receive. **You are under no obligation to do so.** However, to help prevent disruptions to your broadband connection, we recommend that you contact KCNA, and that you contact Accelecom to review your options.

Please see the enclosed formal notice, which explains that **KCNA, by and through the Operations Company, will commence disconnection of Accelecom from the KentuckyWired network in no less than thirty (30) days.** As a result of this disconnection, you may experience an interruption – or complete loss – of your broadband connectivity. We hope to avoid any disturbance in the services you receive, and are attempting to work with Accelecom to avoid these issues. We anticipate providing further details associated with the exact timeline of this planned disconnection. In the interim, KCNA hopes to provide you as much time as possible to evaluate your options moving forward.

Please contact me at your convenience to discuss this matter further. E-mail ([doug.hendrix@ky.gov](mailto:doug.hendrix@ky.gov)) is the best form of contact. Please include your company's name in the subject line of the email so that we can better track the correspondence.

Sincerely,

**The Commonwealth of Kentucky, the Kentucky  
Communications Network Authority**

By: Stewart Douglas Hendrix

Name: Stewart Douglas Hendrix  
Title: Executive Director

Enclosures:

1. List of Site Locations (Received by OpenFiber Kentucky Co., LLC d/b/a Accelecom) — to Receive Copy of Notice Via US Mail Only
2. Notice of Disconnection

**List of Site Locations (Received by OpenFiber Kentucky Co., LLC d/b/a Accelecom) — to  
Receive Copy of Notice Via US Mail Only**

1. 1212 Helen St  
Paducah, KY 42001



# DISCONNECTION NOTICE

**PLEASE BE ADVISED THAT THE COMMONWEALTH OF KENTUCKY HAS TERMINATED ITS CONTRACT WITH OPENFIBER KENTUCKY COMPANY, LLC DBA ACCELECOM AND ACCELECOM NO LONGER HAS RIGHTS TO CONNECT BY AND THROUGH A COMMONWEALTH-OWNED, KENTUCKYWIRED NETWORK**

**THE COMMONWEALTH WILL COMMENCE DISCONNECTION OF ACCELECOM FROM THE KENTUCKYWIRED NETWORK IN NO LESS THAN THIRTY (30) DAYS**

*Why am I receiving this notice?*

You are receiving this notice because Accelecom identified you as a customer and your site(s) as connections to an Accelecom last-mile network that is connected to the KentuckyWired Network. Because the Commonwealth has terminated its agreement with Accelecom, Accelecom no longer has rights to use the KentuckyWired network. Your broadband service may be impacted by this termination and disconnection. You are receiving this notice from the Commonwealth so that the Commonwealth and its operations company can provide you assistance.

*What happens next?*

As a result of this disconnection, you may experience an interruption – or complete loss – of your broadband connectivity. We hope to avoid any disturbance in the services you receive, and are attempting to work with Accelecom to avoid these issues. However, though we have asked Accelecom to provide information to aid in the continuity of services, Accelecom has not provided this information. It would assist the Commonwealth if you contacted us to provide a copy of your current service agreement with Accelecom, and any other known details of the services you receive. **You are under no obligation to do so.** However, to help prevent disruptions to your broadband connection, we recommend that you contact KCNA's Executive Director via email ([Doug.Hendrix@ky.gov](mailto:Doug.Hendrix@ky.gov)) and that you contact your agent with Accelecom to address the continuity of the services you currently receive.

The Commonwealth is committed to doing everything possible to ensure continuity of service for Accelecom's customers. We anticipate providing further details associated with the exact timeline of the planned disconnection that will affect you.

The Commonwealth hopes to provide you as much time as possible to evaluate your options to ensure you maintain broadband services moving forward.

**ACCORDINGLY, PLEASE TAKE NOTICE THAT THE COMMONWEALTH WILL DISCONNECT ACCELECOM FROM THE KENTUCKYWIRED NETWORK NO LESS THAN THIRTY (30) DAYS**